

NG·E



Model	1 Group	2 Group Compact
Price	TBC	£3,100.00
Colours	 	 
Boiler size (L)	5L	7L
Total Power(W) @230V	2700 W	2600 W
Product Code	NGE1	NGE2C
Availability	TBC	IN STOCK

 Light Duty Machine, Recommended 1KG Per Group, Per Day

Features:

-  Shot Timers
-  P.I.D Adjustable Temperature
-  Pre-Infusion
-  Auto Cleaning
-  Steam Levers
-  Dual Steam Wands (Compact Model)
-  Barista Lights

NG·C



Model	2 GRP	3 GRP
Price	£3,475.00	£4,375.00
Colours	 	 
Boiler size (L)	10 L	16 L
Total Power(W) @230V	2900/3600 W	5000 W
Product Code	NGC2	NGC3
Availability	IN STOCK	IN STOCK

 Medium Duty Machine , Recommended 1.25KG Per Group, Per Day

Features:

-  Full Colour Display & Enhanced User Experience
-  Energy Saving Machine Calibration - Boiler Insulation
-  Adaptive Pre-brewing & Guided Cleaning Cycles
-  Sure Grip Steam Actuator
-  Thermo-Siphon Technology & Volumetric Dosing
-  Diagnostics & Ergonomically Enhanced Layout

NG·C PERFORMANCE PACK



Model	2 Group	3 Group
Price	£4,050.00	£5,075.00
Colours	 	 
Boiler size (L)	10L	16L
Total Power(W) @230V	2900/3600 W	5000 W
Product Code	NGC2PP	NGC3PP
Availability	IN STOCK	TO ORDER

 Medium Duty Machine , Recommended 1.5KG Per Group, Per Day

Features:

-  All features of NG·C
- PERFORMANCE PACK Upgrade:**
-  Cool Touch Steam Wands
-  Flow Control: Precision Temperature Management
-  IMS High Precision Components & Silicon Group Gaskets
-  Temperature-Adjustable Hot Water Delivery
-  Enhanced Aesthetics

NG.X



Model	2 Group	3 Group
Price	£4,850.00	£6,025.00
Colours	 	 
Boiler size (L)	12L	18L
Total Power(W) @230V	3800 W	6300 W
Product Code	NGX2	NGX3
Availability	IN STOCK	IN STOCK

 Medium Duty Machine , Recommended 1.75KG Per Group, Per Day

Features:

-  Intuitive Infusion & Thermal Efficient Group Head Design
-  Flow Control System & P.I.D Heating
-  Quick Purge Steam Levers
-  3.5” TFT High Resolution Colour Touch Interface
-  Optimised & Reduced Energy Consumption
-  Cool Touch Steam Wands
-  Electronic Dose Hot Water With Temperature Adjustment
-  Striking Yet Practical Design, Centralised Utilities Adjustable Feet
- ★ 3 PHASE AVAILABLE IN 3 GRP,

NG.X TCI



Model	2 Group	3 Group
Price	£5,700.00	£7,300.00
Colours	 	 
Boiler size (L)	12L	18L
Total Power(W) @230V	4500 W	6300 W
Product Code	NGXTCI2	NGXTCI3
Availability	LIMITED	LIMITED

 Mid - High Volume Machine , 2KG Per Group, Per Day

Features:

-  Temperature Control Infusion(TCI) Dynamic Thermal Management
-  Optimised & Reduced Energy Consumption
-  3.5” TFT High Resolution Colour Touch Interface
-  Intuitive Infusion & Thermal Efficient Group Head Design
-  Ergonomic Infinite Position Steam Actuators & Quick Purge Function
-  Flow Control System & P.I.D Heating
-  Stay Clean Portafilters
-  Automated Step By Step Cleaning
- ★ 3 PHASE AVAILABLE IN 2 & 3 GRP,

ULTIMA

ACE



Model	2 Group	3 Group
Price	£8,000.00	£8,750.00
Total Power(W) @230V	6700 W	7200 W
Coffee Boiler size (L)	0.9L x 2	0.9L x 3
Steam Boiler size (L)	10L	14L
Colours	  	  
Product Code	MCULTIMA2	MCULTIMA3
Availability	IN STOCK	IN STOCK

Model	1 GRP NETWORK (MAINS FILL)	1 GRP DUAL (MAINS/TANK FILL)
Price	£3,980.00	£4,420.00
Total Power(W) @230V	2800 W	2800 W
Coffee Boiler size (L)	0.9L	0.9L
Steam Boiler size (L)	2.75L	2.75L
Colours	   +	   +
Product Code	ACEN	ACED
Availability	BLACK & WHITE IN STOCK ENQUIRE FOR BESPOKE	BLACK & WHITE IN STOCK ENQUIRE FOR BESPOKE

 **High Volume Machine , 2KG + Per Group, Per Day**

Features:

 Multi Boiler, Triple Heat Zone System

 Soft Pre-Infusion

 Accumetrix

 ‘Infinite Actuate’ Steam Lever

 Customisable Standby Mode

 Redefined Internal Layout

 Customisation, 2 Standard Colour Options *(Additional Charge for Bespoke Customs)*

Optional Features:

 Power Steam - Auto Steam System - **£875.00**

★ 3 PHASE AVAILABLE IN 2 & 3 GRP,
CUSTOM ORDER ONLY ALLOW MINIMUM OF 8 WEEKS FOR DELIVERY

 **High Volume Machine , Recommended 2KG Per Group, Per Day**

Features:

 Controllable Via My Conti + App

 Customisation, 12 Standard Colour Options *(Additional Charge for Bespoke Customs)*

 Soft Pre-Infusion

 Cool Touch Steam Wands

 Shot Timer

 Flexible Installation, Mains Plumbing or Tank Fill (Dual Mode Only)

 Auto On/Off

 Exclusive Competition IMS Shower Plates & Baskets

★ CUSTOM ORDER ONLY ALLOW MINIMUM OF 8 WEEKS FOR DELIVERY

CC100



Model	1 GRP	2 GRP COMPACT	2 GRP *	3 GRP
Price	£2,465.00	£2,890.00	£3,095.00	£3,675.00
Colours				
Boiler size (L)	5 L	7L	11 L	18 L
Total Power (W) @230V	2700 W	2600 W	2900/3500 W	4900 W
Product Code	CC101	CC102C	CC102	CC103
Availability	IN STOCK	ENQUIRE	ENQUIRE	ENQUIRE

Light Duty Machine , Recommended 1KG Per Group, Per Day

Features:

- Multiple Configurations - 1GRP, 2GRP COMPACT, 2GRP & 3GRP
- ECO - Power Saving Mode
- P.I.D Adjustable Temperature
- Pre-Infusion
- Auto Cleaning
- Tall Cup Option In All Models

Optional Features:

- Auto Steam - Compact Only - **£765.00**
- ★ Denotes a Choice of Power For This Model, Please State at Time of Order

X-ONE EVO



Model	2 Group	3 Group
Price	£4,255.00	£5,105.00
Colours		
Boiler size (L)	13L	20L
Total Power (W) @230V	3800	6300 W
Product Code	X-ONE2	X-ONE3
Availability	ENQUIRE	ENQUIRE

Medium Duty Machine, Recommended 1.5KG Per Group, Per Day

Features:

- Group Head Temp Adjustment
- Diagnostic Software
- Shot Timers
- Auto On/Off
- Quick Purge Steam Levers
- Precision Pre-Infusion
- Adjustable Hot Water Temperature

★ 3 PHASE AVAILABLE IN 3 GRP

X-ONE TCI



Model	2 Group	3 Group
Price	£5,175.00	£5,875.00
Colours		
Boiler size (L)	13L	20L
Total Power(W) @230v	4500W	6300 W
Product Code	X-TCI2	X-TCI3
Availability	ENQUIRE	ENQUIRE

High Volume Machine, Recommended 2KG Per Group, Per Day

Features:

- Independent Group Temperature control
- Full Body Colour & Improved Ergonomics
- Exclusive IMS Competition Shower Plates
- Precision Pre-Infusion
- Shot Timers & Auto On/Off
- Adjustable Hot Water Temperature
- Quick Purge Steam Levers
- Diagnostic Software

Optional Features:

- Power Steam - Auto Steam System - **£875.00**
- ★ 3 PHASE AVAILABLE IN 2 & 3 GRP

DELIVERY CHARGES & AFTER SALES

BENTWOOD GRINDERS			
H75 PSG PRECISION SCALE GRINDER Ø75mm	660W	ALL BLACK	£2,640.00
H63 VERTICAL BURR HYBRID GRINDER	660W	ALL BLACK	£2,800.00
QUAMAR GRINDERS			
QUAMAR M80 TOUCH ON DEMAND Ø64mm	420W	BLACK/ WHITE/ RED	£760.00
500G HOPPER	N/A	N/A	£40.00

CLARIS	
CLARIS 500 CARTRIDGE	£170.00
CLARIS 1000 CARTRIDGE	£225.00
CLARIS 1500 CARTRIDGE	£275.00
CLARIS 2000 CARTRIDGE	£390.00
CLARIS HEAD	£65.00
BWT	
BWT BESTMAX L	£170.00
BWT BESTMAX XL	£225.00
BWT BESTMAX XXL	£275.00
BWT BESTMAX PREMIUM M	£390.00
BWT BESTMAX PREMIUM XL	£65.00
BWT BESTMAX PREMIUM XXL	£170.00
BWT BESTPROTECT XL	£225.00
BWT BEST PROTECT XXL	£275.00
BWT BESTMIN M	£390.00
BWT FLEX HEAD	£65.00
EXTRAS	
STAINLESS STEEL KNOCK OUT DRAWER	£132.50
STAINLESS STEEL COUNTER KNOCK OUT DRAWER	£110.00
BASIC BARISTA KIT	£85.00
DELUXE BARISTA KIT	£175.00
PITCHER RINSER INSET	£190.00
CC/ NG-C RANGE MACHINE PROTECTIVE TRANSPORT COVER	£200.00
DIGITAL WATER METER	£65.00

MACHINES		
PRICES VALID FOR MAINLAND GB, HIGHLANDS, ISLANDS POA		
1/2 PALLET - 1 MACHINES	NEXT DAY*	£75.00
1/2 PALLET - 1 MACHINES	ECO 2-3 DAY SERVICE	£69.00
1/2 PALLET - 1 MACHINES	PRE 12PM NEXT DAY	+£15.00
1/2 PALLET - 1 MACHINES	PE 10AM NEXT DAY	+£35.00
* PROVIDING ORDERS PLACED BY MIDDAY - WE WILL ENDEAVOUR TO DISPATCH SAME DAY		
GRINDERS		
COURIER	NEXT DAY (PLACE ORDER BY 2.30PM)	£17.00
PARTS		
SMALL UPTO 1KG	NEXT DAY ORDER BY 2.30PM	£9.00
MEDIUM UPTO 10KG	NEXT DAY ORDER BY 2.30PM	£11.00
SMALL UPTO 1KG	PRE 12	+£15.00
MEDIUM UPTO 10KG	PRE 12	+£20.00

AFTERSALES					
MACHINE CATEGORY	MACHINE MODEL	INSTALLATION	SERVICE*	12 MONTH WARRANTY 0-24 MONTHS OLD	12 MONTH WARRANTY 24 MONTHS OLD+
CC/ NG RANGE/ X-ONE RANGE	1GRP	£175.00	£180.00	£245.00	£345.00
	2GRP	£185.00	£205.00	£315.00	£415.00
	3GRP	£195.00	£215.00	£385.00	£485.00
	2GRP TCI	£185.00	£225.00	£315.00	£415.00
	3GRP TCI	£195.00	£235.00	£385.00	£485.00
MULTI BOILER ACE/ MONTE CARLO/ ULTIMA	1GRP	£210.00	£230.00	£350.00	£500.00
	2GRP	£210.00	£252.00	£425.00	£585.00
	3GRP	£220.00	£268.00	£495.00	£635.00
WE OFFER A SAME SITE DISCOUNT OF £70.00 ON MACHINE SERVICES WHERE THERE IS MORE THAN ONE MACHINES IN THE SAME LOCATIONS *SERVICING OF MACHINES OLDER THAN 24 MOTHS MAY INCUR ADDITIONAL CHARGE FOR ADDITION TIME NEEDED ON SITE					
MACHINE CATEGORY		CALL OUT		£75.00	(+£15 Surcharge for Central London)
		LABOUR PER 1/2 HR		£35.00	

Terms and Conditions

Delivery

All machine deliveries will be carried out by a third-party logistics company specialising in large pallet deliveries. Tracking and ETAs cannot be given in advance and all deliveries are detailed as being delivered between 8am & 5.30pm, occasionally we can offer a two hour delivery window, but only on the day of delivery, unfortunately these cannot be guaranteed and should be used as guidance only. Pallet deliveries are what is described as ‘kerb-side’, therefore the driver is only instructed to offload and deliver to the nearest access point outside of building, they are not authorised to enter the building, therefore cannot be liable for any damage caused should they do so. The customer is responsible for informing us prior to dispatch of any restrictions, such as one way street, red zones, or low bridges, should delivery be aborted for any such reason, there will be additional charges.

Returns

Should the goods no longer be required for example, ordered in error, we will accept returns if unwrapped in original packaging and we are informed within 7 days of original delivery. Return charges (5%) and minimum (£60+vat) re-stocking fee will apply.

Installation

- Installation and commissioning of machines offered provided that electrical and water supplies are within 1 metre of machine location (within the same room) and any counter holes are already drilled.
 - A surcharge may be levied if services are further away or holes need to be cut. We can supply an installation checklist to be adhered to if necessary.
 - Please note that if holes need to be drilled, we can only do this with prior notice and if the material that needs drilling does not require specialist tools (stainless steel, granite, marble etc)
 - All utilities must be ready to connect; our technicians and service partners may not be able to carry out plumbing or electrical work onsite.
 - Installation and set-up/ calibration of grinder. Please supply company standards to ensure we use correct dose (dry and wet) & desired extraction times. Technicians can only follow guidelines; we recommend that roaster is onsite to fine tune set up.
 - Install water filter – water will be tested for PH, TDS and Carbonate Hardness
 - Set up machine program and basic staff training.
 - Single machine installations should be completed within 2 hrs, surcharges (charged at £35.00 per half hour) may apply if engineers are delayed for reasons out of their control.
 - Boilers and Batch brew machines will only be installed at our discretion alongside an espresso machine.
 - Where possible, installations are to be completed as the 1st Job (8-9am) to assure punctuality, failing that, we can adhere to am/ pm requests.
- If dedicated times slots must be adhered to a surcharge may apply.
- Installations can be completed outside of ‘usual hours’ (see below) with exceptional notice – P.O.A
 - Technicians will not be accompanied unless requested (extra charge), therefore help MUST be available onsite to lift equipment.

Parts Warranty

All new Conti Espresso machines come supplied with a 24-month parts only warranty, effective from the day of delivery, but provisions can be made if installation is delayed providing full details are emailed to service@ozespresso.co.uk. These provisions will be on a case by case and shouldn’t be assumed unless specific permission granted. All machines are subject to a pre delivery inspection; therefore, machines are filled with water to test all features. We recommend that machines are not left unused for a period longer than two weeks after delivery.

All parts will be covered under warranty for genuine manufacturing defaults, misuse, scale or corrosion through poor water treatment or other outside factors will not be deemed as a manufacturer fault and will not be covered under these terms.

Please note, we will not cover any fees associated with labour required to pay for the replacement.

In the event of a parts failure, please report the incident immediately to service@ozespresso.co.uk with description of fault and machine serial number. A replacement part will either be supplied by an approved service partner or dispatched on a next day service from our warehouse. Any part sent under the assumption of failure would have an associated invoice for the full value; this invoice will only be credited if part returned within 10 working days and deemed faulty by our service department.

Replacement parts will be covered by a further 12-month supply only warranty.

Should a part be replaced to then find not correctly diagnosed and not needed, we can still offer credit providing the new replacement part is returned to us in its original packaging and condition, any damage caused during fitting may mean a partial credit is offered. We do not offer a paid returns service and cannot cover postage fees.

Parts that are deemed serviceable/ perishable will not be covered under any warranty unless failure comes within 1 month of fitting/installation, these parts are listed within our ‘Service Kits’.

Labour Warranty 1st Year

- Full labour cover to all legitimate breakdowns on machine occurring within the first 12 months of installation
- Parts to be supplied FOC by Conti-Espresso UK – parts warranty 24 months from new.
- Faults deemed to be operator issues or hygiene related will be charged in addition at our standard callout and time rates

Parts & Labour Warranty Yr 2 & 3

To cover as listed for 1st year with same exclusions. Prices are only valid if taken out within the first 13 months of purchase and provided Conti or approved service partner have maintained machine since installation, all prices shown are per year. Servicing* from £180.00+vat per machine

This can be carried out at the discretion of the customer; however, Conti recommends that this is done after 6- or 12-months dependant on usage, this will be charged in addition to the breakdown cover prices above.

Parts may be required to complete a service and will be dispatched from Conti HQ, these will incur a delivery fee. Servicing will include all labour & minor parts for a head and valve service, any water filters required will be charged in addition to these prices (water will be checked for Carbonate Hardness, PH and TDS).

*SERVICE checks or replaces all main parts subject to wear through regular use these include

- New Group gaskets
- New Standard shower screens (Competition versions as standard on MC, upcharge on all other machines)
- New Inlet gauzes/ filters
- Steam valves (either service or replace)
- Safety valve check (descale/ check or replace)
- Anti Vac Valve check/ replace
- Expansion Valve check
- Steam/ Hot Water outlet gasket replacements
- Boiler probe swap/descale
- Pump check/ calibration
- Grinder calibration/ shot levels checked
- Blade check/ clean.

A full breakdown of parts and service procedure is available upon request.

Advisory notes will be given at time of service for all work required outside of usual service procedure.

We can also carry out preventative maintenance service visits, otherwise known as basic or ‘front end’ servicing. This is a more basic procedure therefore no fixed cost, time is charged on call out and labour basis and parts as required.

Boiler Insurance Inspections

At present, we are unable to offer full inspections and certifications nationwide, we can however provide this service on a regional basis, charged at £240 per inspection, or £220 if performed alongside a service.

These are charged on a callout and time basis as inspectors requirements differ from one to the other.

Response Time and First Time Fix

All calls will be answered immediately and diagnosed where possible, remotely.

Time to site will vary depending upon Geographical location and spare part availability (we will not attend without relevant spare parts), 24hrs is the aim, although no guarantee can be given. We achieve a 97% first time fix once technician is onsite.

Operating times

Our standard operating and working hours are Monday – Friday 9am – 5.30pm, all faults should be logged with our office via phone and email (01763249398/ service@ozespresso.co.uk)

Saturday/ Sunday cover is currently not part of our standard service.